

Quality Policy

GA201-Ab | January 2021

Purpose

Exide Technologies targets to be the preferred supplier for energy storage solutions.

We are committed to

- Run our business in a safe, healthy and environmentally friendly way and maintain the highest level of business practices and ethics, committing to comply with applicable statutory and regulatory requirements.
- Deliver products that meet or exceed the customer's expectations with a goal for 0 defects. We deliver our products at competitive prices and delivery times.
- Continuously work to improve our quality by reporting and process all discrepancies.
- Emphasize that quality is everyone's responsibility by following established procedures.
- Motivate and train our staff to encourage personal commitment and initiative.
- Maintain open communication both internally and externally.
- Keep the customer in our focus.

Responsibility, authority and mandate

It is each manager's responsibility to

- Cascade appropriate specific objectives (battery plants managers specifically through the "Policy Deployment" systems).
- Ensure that all employees are familiar with this policy and to carry this into our daily work schedules in order to ensure customer satisfaction and Exide strategic objectives achievement.



Stefan Stübing
President and CEO